

Disordered-DABS: A Benchmark for Dynamic Aspect-Based Summarization in Disordered Texts

Anonymous ACL submission

Abstract

Aspect-based summarization has seen significant advancements, especially in structured text. Yet, summarizing disordered, large-scale texts, like those found in social media and customer feedback, remains a significant challenge. Current research largely targets predefined aspects within structured texts, neglecting the complexities of dynamic and disordered environments. Addressing this gap, we introduce Disordered-DABS, a novel benchmark for dynamic aspect-based summarization tailored to unstructured text. Developed by adapting existing datasets for cost-efficiency and scalability, our comprehensive experiments and detailed human evaluations reveal that Disordered-DABS poses unique challenges to contemporary summarization models, including state-of-the-art language models such as GPT-3.5.

1 Introduction

The exponential growth of digital content has significantly increased the importance of automated text summarization methods. These methods are crucial for distilling salient content from large volumes of text and efficiently addressing diverse information needs. Query-focused summarization (QFS) (Wang et al., 2022; Zhong et al., 2021) and aspect-based summarization (ABS) (Hayashi et al., 2021; Ahuja et al., 2022) have emerged as prominent approaches for creating focused summaries based on specific aspects or queries. This advancement has led to the development of several specialized datasets and benchmarks.

While QFS and ABS are adept at generating summaries targeted at specific aspects, they typically depend on predefined aspects for querying or model fine-tuning. Dynamic Aspect-Based Summarization (DABS) was introduced to overcome this limitation. DABS identifies aspects dynamically from the content of source articles, transcending the restrictions of fixed aspect definitions.

Despite the innovations in DABS, a significant challenge remains, particularly in real-world applications: the blending of sentences from varied sources within a text. This complication is frequently observed in scenarios like summarizing community opinions, analyzing user feedback, or collating medical records from multiple sources. Such situations usually involve quick changes in topics or aspects, leading to a notable inconsistency in coherence among texts from different origins. Figure 1 illustrates a discussion from Reddit involving multiple users. The dialogue initially focuses on the appeal of New York City, transitions to its drawbacks for long-term residence, and eventually shifts to a conversation about Sao Paulo. This example underscores the dynamic nature of topics in online discussions, highlighting the complexity of summarizing such disordered texts¹. This disorder not only makes the summarization process more complex but also requires strategies adept at seamlessly merging disparate aspectual data, adding another layer of complexity to the task.

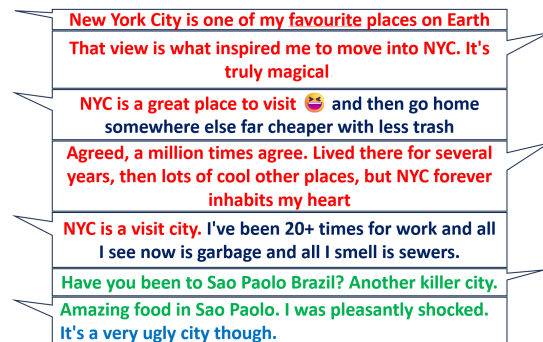


Figure 1: An example from Reddit showcasing a multi-user discussion. Each participant’s input is color-coded to distinguish the varied aspects they discuss, emphasizing the range of perspectives and topics within the conversation. This visual differentiation serves to highlight the diversity inherent in such online discussions.

¹The full discussion can be seen on [Reddit](#)

063 Our paper addresses these challenges by present- 112
064 ing a novel and efficient method to modify exist- 113
065 ing summarization datasets, making them suitable 114
066 for dynamic aspect-based summarization in disor- 115
067 dered texts. We use this method to introduce the 116
068 Disordered-DABS dataset², specifically curated for 117
069 this demanding summarization task. Comprising 118
070 255,286 aspect-oriented summaries, this dataset 119
071 is segmented into training, validation, and testing 120
072 partitions. Its robustness is validated through com- 121
073 prehensive human evaluations. Our examination 122
074 of various baseline models highlights the complex- 123
075 ity of this task, revealing that even advanced large 124
076 language models like GPT-3.5 face significant chal- 125
077 lenges in dealing with the nuances of Disordered- 126
078 DABS. These observations underscore the intricacy 127
079 inherent in this form of summarization, highlight- 128
080 ing the necessity for more specialized datasets tai- 129
081 lored to its unique requirements. 130

082 2 Related Work 131

083 QFS has long been a fundamental task in the field 132
084 of text summarization, focusing on generating sum- 133
085 maries tailored to specific queries (Dang, 2005). It 134
086 targets extracting precise information relevant to a 135
087 wide range of queries, reflecting the diverse infor- 136
088 mational needs in various contexts. Key datasets 137
089 in QFS, such as those developed by Xu and Lapata 138
090 (2021), have been instrumental in addressing these 139
091 needs, employing queries like “steroid use among 140
092 female athletes” to explore detailed aspects such as 141
093 “trends”, “side effects”, and “consequences”. 142

094 ABS emerged as an extension, initially focusing 143
095 on customer review analysis (Hu and Liu, 2004; 144
096 Lu et al., 2009). ABS expands the scope of sum- 145
097 marization to a broader range of domains, includ- 146
098 ing news articles and encyclopedia content, as evi- 147
099 denced by works in ABS tasks (Frermann and Kle- 148
100 mentiev, 2019; Ahuja et al., 2022) and dataset cre- 149
101 ation (Hayashi et al., 2021). This shift from query- 150
102 specific summaries in QFS to aspect-oriented sum- 151
103 maries in ABS demonstrates the evolution of sum- 152
104 marization techniques in response to varying con- 153
105 tent and context requirements. 154

106 Further advancing this evolution is DABS, 155
107 which diverges from traditional ABS by not 156
108 limiting aspects to predefined categories. Inno- 157
109 vations in DABS, such as AnyAspect (Tan 158
110 et al., 2020) and ENT SUMv2 (Mehra et al., 159
111 2023), have focused on utilizing entities as as- 160

112 pects, with AnyAspect summarizing sentences 113
114 around named entities and ENT SUMv2 employing 114
115 human-annotated, entity-specific summaries. Other 115
116 datasets like OASUM (Yang et al., 2023b) and 116
117 OPENASP (Amar et al., 2023a) explore conceptual 117
118 labels or sub-topics as aspects, with OASUM lever- 118
119 aging Wikipedia subtitles and OPENASP adopting 119
120 a multi-document DABS settings. A comparative 120
121 overview of these datasets is presented in Table 1. 121

122 However, a notable limitation of existing 122
123 datasets in both ABS and DABS is their primary 123
124 focus on well-organized and coherent texts, such 124
125 as a news article. This focus is less relevant to plat- 125
126 forms such as social media, where content often 126
127 features multiple authors and rapid shifts in context. 127
128 The inherent coherence in these texts could poten- 128
129 tially overstate the performance of ABS and DABS 129
130 models, as they may depend on sentence transitions 130
131 to discern changes in topics or aspects. This co- 131
132 herence within texts of the available datasets might 132
133 inadvertently inflate the performance of ABS and 133
134 DABS models, as they might rely on transitions 134
135 in contiguous sentences to infer changes in top- 135
136 ics or aspects, whereas, in a dataset from multi- 136
137 ple sources, this transition may detect the change 137
138 of author and not aspect. Therefore, we propose 137
138 the Disordered-DABS in which the aspects are dy- 138
139 namic and the texts are disordered. 139

140 3 Dynamic Aspect-Based Summarization 140

141 Despite substantial efforts in QFS and ABS, the 141
142 definition of “aspect” remains ambiguous. It ranges 142
143 from different topics (Frermann and Klementiev, 143
144 2019; Maddela et al., 2022; Tan et al., 2020) to spe- 144
145 cific elements within a topic (Hayashi et al., 2021; 145
146 Ahuja et al., 2022; Meng et al., 2021). Some studies 146
147 use concise phrases for aspects (Amar et al., 2023a; 147
148 Angelidis et al., 2021), while others allow longer 148
149 sentences for complex information needs (Zhong 149
150 et al., 2022, 2021). Given this variability in aspect 150
151 definition, our Disordered-DABS incorporates two 151
152 distinct sub-datasets: one emphasizing aspect di- 152
153 versity across varied topics, and another focusing 153
154 on different aspects of a single event, providing 154
155 a comprehensive benchmark for these divergent 155
156 aspect interpretations. 156

157 Building on previous DABS research (Tan et al., 157
158 2020; Yang et al., 2023b), our task is defined as 158
159 generating multiple aspect-based summaries from 159
160 a document D containing n topics or aspects. Un- 160
161 like traditional baselines that pair a document with 161

²The data will be published after being accepted

Dataset	Domain	Disordered	Collection	# Instances
AnyAspect (Tan et al., 2020)	News	✗	automatic	312,085
OASUM (Yang et al., 2023b)	Wikipedia	✗	automatic	3,747,569
OpenASP(Amar et al., 2023a)	News	✗	manual	1,310
ENTSUMV2(Maddela et al., 2022)	News	✗	automatic	2,788
Disordered-DABS (Ours)	News & Wikipedia	✓	automatic	255,286

Table 1: Prominent datasets for dynamic aspect-based summarization. “# Instances” is the number of data instances in the dataset. “Disordered” means the sentences are shuffled in the source article

a specific aspect for aspect-based summary generation (Amar et al., 2023a), our task requires the model to autonomously generate multiple summaries without predefined aspects. Additionally, to challenge the model’s ability to handle non-coherent texts, we shuffle the sentences within D , following Frermann and Klementiev (2019), disrupting the natural flow and requiring the model to cluster information from the entire document.

3.1 Automatic Evaluation Metrics

Automatic evaluation metrics are vital for the efficient development and evaluation of models for the ABS and DABS tasks. Our evaluation focuses on two primary factors: the capability to identify aspect-based information and the overall quality of the generated summaries. We measure the aspect identification accuracy using the absolute difference in aspects between the reference and generated summaries ($\#AbsAspDiff$). For assessing summary quality, we employ the standard summary quality metrics Rouge-1/2/L (Lin, 2004) and BERTScore (Zhang et al., 2019).

To compare reference and generated summaries effectively, we pad the summaries to equalize the number of aspects. This approach penalizes models that either miss aspects or generate excessive ones. The optimal pairing of reference and generated summaries ($\langle \hat{S}, S \rangle$) is determined by maximizing the mean performance across all metrics, as defined by:

$$\langle \hat{S}, S \rangle = \operatorname{argmax} \left(\sum_{\hat{s} \in \hat{S}, s \in S} \left(\sum_{m \in M} m(\hat{s}, s) \right) \right) \quad (1)$$

Here, S and \hat{S} denote the reference and generated summaries, respectively, and M represents the set of evaluation metrics.

3.2 Human Evaluation Metrics

Human evaluation metrics offer a reference-free perspective, assessing the quality of the dataset and baselines using the source article. Evaluations focus on two aspects: overall summarization quality and aspect quality.

Following Fabbri et al. (2021), we assess summaries using four criteria: (1) *Coherence*, evaluating the overall coherence of the summary; (2) *Consistency*, evaluating factual alignment of the summary with the source; (3) *Relevance*, focusing on the inclusion of key content from the source; and (4) *Fluency*, examining the linguistic quality of the summary.

Furthermore, in the context of DABS, an additional metric, *Aspect-Quality*, is introduced. This metric evaluates the distinctiveness and focus of aspect-based summaries, ensuring that each aspect is clearly represented and remains the central focus within its respective summary (Angelidis et al., 2021; Amplayo et al., 2021).

4 Datasets

The Disordered-DABS dataset comprises two subsets: **D-CnnDM** and **D-WikiHow**, each adapted from existing summarization datasets. Instead of constructing these subsets from the ground up, we opted for an automatic conversion approach, resulting in large-scale samples that are well-suited for fine-tuning purposes.

4.1 Dataset Creation

Each sub-dataset is created using distinct methods to generate dynamic aspect-based article-summary pairs from original article-summary pairs.

D-CnnDM derived from the CNN/DailyMail dataset (See et al., 2017), following the aggregation approach of Frermann and Klementiev (2019). Each sample in D-CnnDM consists of up to 11 randomly selected instances from CNN/DailyMail,

Dataset	Domain	#Train	#Valid	#Test	Avg.Arc. Len	Avg.Sum. Len	Avg.# Asp
D-CnnDM	News	47,920	2,185	1,917	4,143 (233)	311 (172)	6.00 (3.15)
D-WikiHow	Encyclopedia	142,284	20,327	40,653	452 (482)	41 (34)	6.23 (4.70)

Table 2: Statistics of the datasets. “Avg.Arc.Len”, “Avg.Sum.Len”, and “Avg.#Asp” denote the average length of articles, summaries, and the average number of aspects per sample. Standard deviations are provided in brackets.

treating each instance as a distinct aspect, thereby providing coarse-grained aspects.

D-WikiHow modifies the WikiHow dataset (Koupaee and Wang, 2018), where each article is composed of multiple paragraphs, each introduced by a bold summary sentence. In D-WikiHow, each summary sentence is treated as an individual aspect.

After aggregation, sentences within source articles are intentionally shuffled to produce disordered texts. This design aims to challenge models to cluster sentences by their aspects and generate precise aspect-based summaries. Such an approach not only tests the models’ proficiency with ordered texts but also enhances their applicability to scenarios involving disordered texts.

An overview of the datasets is provided in Table 2, highlighting the significant variability in article lengths, summary lengths, and aspect numbers. More detailed distribution statistics are available in Appendix A. The samples of the dataset are shown in Appendix A.2

4.2 Dataset Quality

We conducted a human evaluation of the datasets, adhering to the methodology described in Section 3.2. For this assessment, we randomly selected thirty samples from each of D-CnnDM and D-WikiHow. Each sample was rated by three annotators on a scale from 1 to 5, across five distinct metrics. The specifics of the survey design are elaborated in Appendix C.

The results, presented in Table 3, confirm the high quality of both datasets. Notably, the scores for “Coherence” and “Fluency” are impressive, a reflection of the human-crafted nature of the source summaries. D-CnnDM outperforms D-WikiHow in terms of “Consistency” and “Relevance”, which could be attributed to inherent limitations in the original WikiHow dataset as it is observed that D-WikiHow summaries sometimes either lack necessary details or include extraneous information.

Regarding “Aspect Quality”, D-CnnDM shows cases more clearly defined and distinct aspects

compared to D-WikiHow. The aspects in D-CnnDM were noted by the annotators for their clarity, whereas D-WikiHow was marked by a certain vagueness in aspect demarcation, leading to overlaps in the content of summaries. This variance is likely due to the differing methodologies used in aspect generation for each dataset. Annotators also noted that their ratings for “Aspect Quality” were relatively more objective than other criteria. However, they expressed some reservations about the certainty of these scores, indicating the inherent subjectivity in such evaluations.

	Coherence	Consistency	Fluency	Relevance	Aspect
CnnDM	4.8 (0.4)	4.8 (0.4)	5.0 (0.2)	4.9 (0.3)	4.8 (0.8)
WikiHow	4.3 (0.9)	3.7 (1.2)	4.2 (1.0)	3.8 (1.3)	3.9 (1.3)

Table 3: Average (std) human evaluation ratings (1–5 scale) on the five quality criteria, determined by 30 instances from the test samples. “Aspect”: Aspect-Quality, “CnnDM”:D-CnnDM and “WikiHow”:D-WikiHow

We also assessed the effect of sentence shuffling in the datasets. According to annotator feedback, the disordered texts in D-CnnDM did not substantially hinder the identification of topics or aspects. In contrast, D-WikiHow presented greater challenges in comprehending aspects when sentences were shuffled, exacerbated by the pre-existing ambiguity of the aspects. Thus, for human annotators at least, disordered textual environments increase the complexity of the task, particularly when aspects or topics are not clearly defined.

5 Baseline Models

In this section, we outline the baseline approaches developed to address the unique challenges presented by our Disordered-DABS dataset, particularly focusing on aggregating aspect-based information from disordered texts. We explore two primary strategies: (1) Clustering-Based-Summarization (*Cluster*), which involves clustering sentences by aspects before summarization; and (2) Keyword-Guided (*Keyword*), utilizing aspect-related keywords to guide the summarization pro-

311 cess. Additionally, the Prompt-Guided Summa- 361
312 rization (*Prompting*) is examined, leveraging large- 362
313 language models for aggregating aspect-based in- 363
314 formation and generating summaries. 364

315 Both the *Cluster* and *Keyword* methods employ 364
316 BERTopic (Egger and Yu, 2022) for sentence clus- 365
317 tering and keyword generation, taking advantage of 366
318 its capabilities in unsupervised clustering and topic 367
319 modeling. The hyperparameters of BERTopic mod- 368
320 els are fine-tuned to align the number of references 369
321 and generated summaries in validation datasets, 370
322 with further details provided in Appendix B.4. Con- 371
323 currently, the *Prompting* method utilizes prompts 372
324 to direct large-language models, such as GPT-3.5, 373
325 in automatically aggregating aspect-based informa- 374
326 tion and crafting summaries. 375

327 5.1 Clustering-Based-Summarization 376

328 The *Cluster* method, inspired by previous 377
329 work (Hayashi et al., 2021; Amar et al., 2023b), 378
330 employs BERTopic to cluster sentences based on 379
331 their respective aspects. Unlike their supervised 380
332 approach, we utilize an unsupervised model within 381
333 BERTopic to handle dynamic aspects with varying 382
334 numbers and contents. Post-clustering, an abstrac- 383
335 tive summarization model based on Longformer- 384
336 Encode-Decoder (Beltagy et al., 2020) is used for 385
337 generating summaries. This summarization model 386
338 is fine-tuned using original training sets formated 387
339 as one-document-to-one-summary, which may 388
340 potentially inflate its performance. 389

341 5.2 Keyword-Guided Summarization 390

342 The *Keyword* approach, drawing on insights from 391
343 previous studies in ABS and DABS (Ahuja et al., 392
344 2022; He et al., 2022; Yang et al., 2023b), directs 393
345 a conventional summarization model to generate 394
346 aspect-based summaries. This is achieved by incor- 395
347 porating keywords related to each aspect from the 396
348 source article. For the extraction of unsupervised 397
349 keywords, we employ C-TF-IDF from BERTopic 398
350 (Grootendorst, 2022), identifying the ten most per- 399
351 tinent keywords for each aspect. These keywords, de- 400
352 noted as K , are then prefixed to the shuffled source 401
353 document D , with a “[SEP]” token separating them 402
354 (for example, K [SEP] D). It’s important to note 403
355 that the number of aspects must be specified in 404
356 BERTopic during the training phase to facilitate 405
357 keyword generation. For the *Keyword* method, we 406
358 leverage the Longformer-Encode-Decoder model
359 (Beltagy et al., 2020) as it demonstrates superior
360 performance in previous DABS benchmarks and

can accommodate inputs up to 16k characters.

5.3 Prompt-Guided Summarization 362

363 The *Prompting* method employs GPT-3.5³, a lead- 364
365 ing large language model, for the Disordered- 366
367 DABS task. Given its proven efficacy in ABS tasks 368
369 with pre-defined aspects (Yang et al., 2023a), we 370
371 propose that well-designed prompts can effectively 372
373 direct GPT-3.5 in collating aspect-based informa- 374
375 tion and producing summaries. The specifics of 376
377 these prompts are outlined in Appendix B.3. To
378 circumvent the context length limitations of GPT-
379 3.5, we utilize different variants of the model suited
380 to each dataset: GPT-3.5-turbo-16k for D-CnnDM
381 and GPT-3.5-turbo for D-WikiHow, selected for
382 their best performance within the respective con-
383 text length boundaries.

6 Evaluation and Results 377

378 We assessed the performance of our baseline mod- 379
380 els, as detailed in Section 5, employing both au- 380
381 tomatic (Section 3.1) and human evaluation meth- 381
382 ods (Section 3.2). Due to the context length con- 382
383 straints of these baseline models, we truncated 383
384 both the source articles and their corresponding 384
385 aspect-specific summaries according to their aver- 385
386 age lengths and standard deviations. Summaries 386
387 that did not incorporate any sentences from their 387
388 source articles were omitted from the reference set. 388

389 While fine-tuning our model, we imposed a max- 389
390 imum limit on the number of aspects. However, 390
391 this limit was not enforced during the evaluation 391
392 phase. Consequently, baseline models could face 392
393 penalties for inaccuracies in predicting the correct 393
394 number of aspects. We have provided additional 394
395 information about the data preprocessing specific 395
396 to each dataset in Appendix B.2.

6.1 Automatic Evaluation Results 396

397 The automatic evaluation encompassed both sum- 397
398 mary quality and aspect identification accuracy. For 398
399 *Keyword* and *Cluster*, multiple experiments were 399
400 conducted using varied random seeds. For *Prompt-* 400
401 *ing*, a small-scale study identified the most effective 401
402 prompt, with details in Appendix B.5. 402

403 The results, shown in Table 4, indicate that the 403
404 two-step methods (*Keyword* and *Cluster*) generally 404
405 outperform *Prompting* across all metrics, partic- 405
406 ularly in #AbsAspDiff. This trend suggests that

³Our choice of GPT-3.5 over GPT-4 was influenced by budget constraints and the latter’s context length limit of 4k tokens

Model	Dataset	#AbsAspDiff	BERTScore	Rouge-1	Rouge-2	Rouge-L
<i>Keyword</i>	D-CnnDM	1.3 (0.0)	14.2 (0.1)	24.8 (0.0)	8.9 (0.2)	17.2 (0.1)
<i>Cluster</i>		1.3 (0.0)	15.1 (0.2)	25.4 (0.1)	9.1 (0.1)	17.1 (0.1)
<i>Prompting</i>		6.2	9.1	12.4	4.1	9.1
<i>Keyword</i>	D-WikiHow	2.7 (0.1)	30.5 (0.1)	14.6 (0.2)	5.0 (0.1)	14.2 (0.2)
<i>Cluster</i>		2.7 (0.1)	31.3 (0.0)	19.1 (0.1)	7.8 (0.1)	18.5 (0.1)
<i>Prompting</i>		5.5	17.7	11.4	3.8	10.3

Table 4: The performance of baselines across D-CnnDM and D-WikiHow. Mean scores are reported, accompanied by standard deviations in brackets. Due to budgetary constraints, the results for GPT-3.5 are derived from a single experimental run.

Dataset	Model	Coherence	Consistency	Fluency	Relevance	Aspect-Quality	Rank
D-CnnDM	<i>Prompting</i>	3.21 (1.28)	2.71 (0.75)	4.29 (1.12)	3.12 (0.80)	4.25 (1.07)	2.08 (0.88)
	<i>Keyword</i>	3.17 (0.76)	2.79 (0.93)	3.38 (0.97)	3.25 (0.68)	3.00 (1.14)	2.21 (0.83)
	<i>Cluster</i>	3.50 (0.72)	3.21 (0.78)	3.50 (0.72)	3.46 (0.88)	4.04 (1.00)	1.71 (0.69)
D-WikiHow	<i>Prompting</i>	4.55 (0.57)	3.58 (1.09)	4.39 (0.72)	4.10 (1.14)	4.58 (0.81)	1.00 (0.00)
	<i>Keyword</i>	2.16 (1.29)	2.58 (0.72)	2.48 (1.03)	1.90 (0.94)	1.97 (1.35)	2.68 (0.48)
	<i>Cluster</i>	2.74 (1.18)	3.23 (0.99)	3.06 (1.03)	2.84 (1.00)	2.55 (1.29)	2.32 (0.73)

Table 5: Average (std) human evaluation ratings (1–5 scales) on the five quality criteria and the ranking (1–4 scales), determined by 30 instances from the test samples.

Prompting might struggle to accurately discern the nuances of different aspects within samples. Notably, *Cluster* exhibits superior performance over *Keyword*, suggesting that simply providing automatic generation of aspect-related keywords is insufficient for effectively extracting aspect-based information from disordered texts.

A pilot check was conducted to understand the disparity in aspect identification between *Prompting* and the other baselines. This check reveals that *Prompting* frequently splits a single topic or aspect into multiple segments, especially in D-CnnDM samples with one or two topics. This indicates that *Prompting*’s zero-shot in-context learning approach may have difficulties in recognizing the cohesion of a single topic or aspect. Conversely, *Cluster* and *Keyword*, leveraging BERTopic for aspect identification, appear to have a more accurate grasp of topic or aspect content.

6.2 Human Evaluations

In our study, human evaluations complemented automatic metrics by assessing the performance of models on the D-CnnDM and D-WikiHow subsets. We selected thirty instances from each dataset for evaluation by three judges, based on the criteria outlined in Section 3.2 and using the interfaces described in Appendix C, with results detailed in Table 5.

The evaluations revealed diverse performances across datasets and evaluation criteria. In the D-CnnDM dataset, *Prompting* excelled in two specific criteria, whereas *Cluster* was superior in three. For the D-WikiHow dataset, *Prompting* outperformed all other baselines across all criteria, indicating its greater effectiveness in less aspect-distinct scenarios. Consistent with automatic evaluations, *Cluster* generally surpassed *Keyword* in performance.

Notably, *Prompting* was consistently rated highest for “Fluency” and “Aspect Quality.” This is in contrast to automatic evaluations, where *Prompting* was penalized for generating fewer aspects. Further inquiry with judges revealed that *Prompting* tends to fragment one aspect into several, accounting for this discrepancy. Additionally, annotators’ preference for a higher number of aspects in D-WikiHow, as opposed to reference standards, highlights the subjective nature of determining the optimal number of aspects, especially in nuanced aspect differentiation.

7 Ablation Analysis

Our ablation study delves into three key areas: 1) Exploring few-shot learning capabilities of GPT-3.5; 2) Assessing the impact of disordered text settings on model performance; and 3) Examining the effects of variations and discrepancies in aspect

Model	#Sample	#AbsAspDiff	BERTScore	Rouge-1	Rouge-2	Rouge-L
zero-shot	0	5.6	18.3	11.7	4.0	10.6
In-context	1	4.1	26.6	16.6	5.9	15.5
	3	3.7	29.0	18.1	6.7	17.0
	6	3.5	29.6	18.6	7.0	17.5
Fine-tuning	50	4.2	17.1	11.0	4.3	10.2
	100	3.4	25.4	16.1	6.7	15.3
	200	4.6	15.1	10.1	4.1	9.4

Table 6: Comparison of zero-shot learning, in-context learning, and fine-tuned *Prompting* based on sampled data. “#Samples”: the number of samples used.

number.

7.1 Few-shot Settings for GPT-3.5

The results for *Prompting*, as detailed in Table 4, were obtained using zero-shot learning. To further assess the capabilities of few-shot in-context learning and fine-tuning, we conducted additional experiments with the D-WikiHow dataset. These experiments were not extended to the D-CnnDM dataset due to the constraints of GPT-3.5-turbo-16k, specifically its limitations on fine-tuning and the context length restrictions applicable to few-shot in-context learning.

Table 6 shows that few-shot learning and fine-tuning can enhance the performance of GPT-3.5 by minimizing the absolute differences in aspect counts between the predicted and ground truth summaries⁴. This implies that GPT-3.5 still requires domain-specific information to accurately differentiate between various aspects or topics. Interestingly, we observe that few-shot learning outperforms fine-tuning when the sample size is limited, suggesting that it may be a more cost-effective approach under similar conditions.

7.2 The Impact of Disorder Texts

Here, we investigate how disordered text environments, a central aspect of the Disordered-DABS dataset, affect summarization model performance. By conducting control experiments with organized texts under identical experimental setups as previously outlined in Section 6.1, the study reveals varied impacts on model efficacy across different methods and datasets (see Table 7).

Specifically, the *Prompting* approach showed uniform improvement in performance metrics for both the D-CnnDM and D-WikiHow datasets when

applied to organized texts. In contrast, the *Keyword* and *Cluster* approaches demonstrated mixed results, with the former seeing a decline in performance on the D-CnnDM dataset but an improvement on D-WikiHow (with an exception for the #AbsAspDiff metric), while the latter improved on D-CnnDM but deteriorated on D-WikiHow. These outcomes underscore the complex nature of disordered texts’ impact on summarization tasks, suggesting the need for deeper exploration into how text structure affects summarization model performance.

7.3 The Influence of Aspect Number Variations and Discrepancies

Given the significance of aspect count in Disordered-DABS, we investigate how varying aspect numbers impact the performance of the models.

Figure 2 demonstrates how the performance of various baseline models is affected by changes in the number of aspects across two datasets. In the D-CnnDM dataset, *Prompting* improves as the number of aspects increases, whereas *Keyword* and *Cluster* show a decline in performance. Conversely, in the D-WikiHow dataset, the number of aspects has a negligible effect on *Prompting* but adversely affects *Keyword*. These observations highlight that the impact of aspect numbers varies significantly across different models and datasets.

To further assess if our model’s improved performance is due to its ability to accurately predict the number of aspects or the quality of the generated summaries, we experimented by matching the reference and generated summary numbers (“perfect-match”). For each sample, we consider only the top- k aspects where each model achieves optimal performance, and k is the smallest aspect number

⁴Samples are shown in Appendix D.2

Model	Dataset	#AbsAspDiff	BERTScore	Rouge-1	Rouge-2	Rouge-L
<i>Keyword</i>	D-CnnDM	1.2 (0.0)	2.0 (-12.2)	18.7 (-6.1)	5.3 (-3.6)	12.7 (-4.5)
<i>Cluster</i>		1.2 (0.0)	19.0 (2.8)	29.0 (2.6)	12.4 (2.3)	20.5 (2.4)
<i>Prompting</i>		5.6 (-0.6)	12.3 (3.2)	16.9 (4.6)	6.0 (1.9)	11.9 (2.8)
<i>Keyword</i>	D-WikiHow	2.7 (0.0)	27.5 (-3.0)	15.9 (1.3)	6.0 (1.0)	15.3 (1.1)
<i>Cluster</i>		2.7 (0.0)	29.9 (-1.4)	18.2 (-0.9)	7.6 (-0.2)	17.6 (-0.9)
<i>Prompting</i>		4.8 (-0.7)	20.5 (2.8)	13.3 (1.9)	4.7 (0.9)	12.1 (1.8)

Table 7: The performance of baseline models on the D-CnnDM and D-WikiHow sub-datasets, noting the effects of organized settings in parentheses. For the ‘#AbsAspDiff’ metric, a negative value signifies an improvement, whereas the opposite is true for the remaining four metrics.

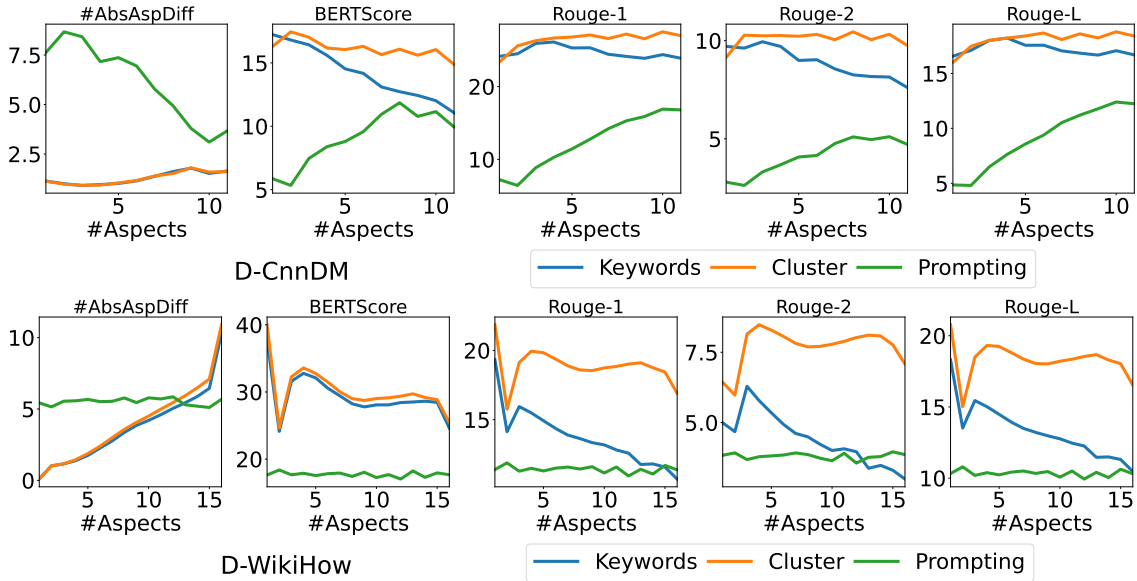


Figure 2: Performance variation of baselines with changes in aspect number in the reference. The final data point represents cases where the number of aspects in the reference summary equals or exceeds 12 for D-CnnDM and 16 for D-WikiHow.

Model	Dataset	BS	R1	R2	RL
<i>Keyword</i>	D-CnnDM	19.4(5)	32.1(7)	11.9(3)	22.4(5)
<i>Cluster</i>		20.5(5)	33.0(8)	12.4(3)	22.4(5)
<i>Prompting</i>		21.1(12)	26.4(14)	9.7(6)	19.5(10)
<i>Keyword</i>	D-WikiHow	51.5(21)	29.8(15)	11.9(7)	29.0(15)
<i>Cluster</i>		55.0(24)	38.1(19)	18.2(10)	37.0(19)
<i>Prompting</i>		35.5(18)	26.4(5)	12.5(9)	24.3(14)

Table 8: The performance of all baselines across datasets with ‘‘perfect-match’’. Mean scores are reported, accompanied by the improvement caused by ‘‘perfect-match’’ settings in brackets. ‘‘BS’’:‘‘BERTScore’’, ‘‘R1’’:‘‘Rouge-1’’, ‘‘R2’’:‘‘Rouge-2’’, ‘‘RL’’:‘‘Rouge-L’’.

among all models and the reference. The results, displayed in Table 8, show significant improvement for all baselines, particularly for D-WikiHow. This suggests that identifying and combining aspects in D-WikiHow presents more challenges than in D-CnnDM, likely due to the methodologies employed

for aspect generation and the inherent ambiguity in defining aspects.

8 Conclusion

Our Disordered-DABS benchmark introduces the first dataset dedicated to dynamic aspect-based summarization in disordered texts, innovatively crafted from high-quality summaries of existing datasets. This approach sidesteps the conventional challenge of manual summary generation by transforming available datasets for summarization.

The evaluation of leading-edge baseline models has exposed a notable deficiency in the current capacity to effectively tackle this complex task. Our analysis shows that contemporary models struggle significantly with the nuances of dynamic aspect-based summarization in disorganized texts, underscoring the task’s complexity and highlighting avenues for future research and enhancement.

9 Limitations

While not raising significant ethical concerns, our study acknowledges limitations associated with the use of publicly available datasets, which may contain sensitive or potentially offensive content. We recommend caution in handling these datasets. The transformation of existing summaries to create dynamic aspect-based summaries in disordered texts, despite manual checks, may not ensure uniform quality across all samples, prompting users to verify anomalies in further experiments.

The Disordered-DABS benchmark, derived from two distinct datasets, offers variety in domains and granularity but does not cover the entire spectrum of dynamic aspect-based summarization challenges in disordered texts. It serves as a baseline for general domains, with a recommendation to adapt our methodology for domain-specific benchmarks in dynamic aspect-based summarization.

Furthermore, our reliance on GPT-3.5-turbo introduces potential biases due to undisclosed training data, possibly including our test data, which could influence our findings. The prompt-dependent nature of our experiments with GPT-3.5-turbo (the specific prompts utilized are detailed in the Appendix) underscores that our conclusions about its effectiveness are contingent on the specific prompts used, indicating that different prompts could yield varied results. This highlights the need for transparent model documentation and the exploration of prompt-independent evaluation methods to enhance the reliability of findings in dynamic aspect-based summarization research.

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Dataset	Domain	#Train	#Valid	#Test	Avg.Arc. Len	Avg.Sum. Len	Avg.# Asp
AnyAspect	News	287,227	13,368	11,490	681 (332)	20 (18)	7.06 (4.20)
OASUM	Wikipedia	1,937,776	60,526	60,481	792 (1,181)	35(37)	1.8 (1.48)
OpenASP	News	476	238	596	7,930	96	3.1
ENTSUMV2	News	N/A	N/A	N/A	1,002	46	N/A

Table A1: Statistics of the datasets. “Avg.Arc.Len”, “Avg.Sum.Len”, and “Avg.#Asp” denote the average number of words of articles, summaries, and the average number of aspects per sample. Standard deviations are provided in brackets. Since the dataset ENTSUMV2 is not publicly available, we only report the statistics in their paper.

A Dataset

A.1 Disordered-DABS Distribution Statistics

In this appendix, we analyze the distribution of various statistics in our datasets, as shown in Figure A1. For D-CnnDM, the article lengths approximate a normal distribution, while the summary lengths follow a long-tail distribution. In contrast, for D-WikiHow, both article and summary lengths exhibit long-tail distributions.

The aspect number distribution in D-WikiHow shows a right-skewed pattern, whereas, in D-CnnDM, it is almost uniform. This difference allows us to investigate how aspect number distribution influences dynamic aspect-based summarization. Given these variations, D-CnnDM may offer a wider variety of aspects due to its balanced distribution.

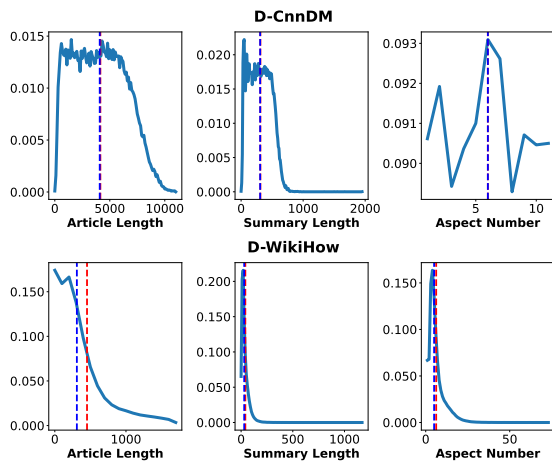


Figure A1: Distributions of article length, summary length, and aspect number across datasets. Mean and median values are marked with red and blue lines, respectively. For clarity, distributions are shown within three standard deviations from the mean for source articles and references.

A.2 Disordered-DABS Samples

Figure A2 and Figure A3 show the source articles and aspect-based summaries, which belong to 4 randomly selected different instances from Disordered-DABS (2 from D-CnnDM and 2 from D-WikiHow).

A.3 Details on DABS Datasets

Table A1 provides detailed information about the datasets previously introduced in Table 1.

B Experimental Details

B.1 Computing Infrastructure

For our experiments, we used a Lambda machine equipped with 250 GB of memory, 4 RTX 8000 GPUs, and 32 CPU cores. The machine runs on Ubuntu 20.04, and our experiments are conducted using Python 3.8.10. The CUDA version is 11.9, and the GPU Driver Version is 520.61. The main packages we utilize include bertopic (0.14.1), cuml-cu11 (23.4.1), deepspeed (0.8.0), torch (1.13.1), scikit-learn (1.1.2), sentence-transformers (2.2.2), scipy (1.9.1), transformers (4.22.1), and numpy (1.23.3). The complete list of packages will be provided in the code release.

B.2 Data Processing

Table B2 displays the thresholds for source article length, single-aspect summary length, and the maximum aspect number used for truncation during the experiments. The threshold for the summary length corresponds to the single-aspect length, so the total length of the summaries is multiplied by the aspect number.

For D-CnnDM and D-WikiHow, we truncate the source article and single-aspect summaries based on the mean and standard deviation of the length (approximately equal to $\text{mean} + 2 \times \text{std}$).

Regarding the maximum aspect number, we set the thresholds for D-CnnDM based on the largest

Source Article	E-cigs contain far fewer cancer-causing and other toxic substances than cigarettes, however their long-term effects on health and nicotine dependence are unknown. The airstrikes prevented the bombing, the military said. Cigarette-smoking teenagers hit a new low last year as youngsters turn to e-cigarettes instead, a study has revealed. There are currently more than 400 brands of 'e-cigs' available. The Israel Defense Forces said the airstrikes were carried out in the occupied Golan Heights against four militants who crossed into the area from Syria. 'What's most surprising is how incredibly rapid the use of products other than cigarettes has increased,' Frieden said in an interview quoted by The Washington Post. It is home to 41,000 residents, including Jews, Druze and Alawites. They have been on sale in the United States since 2006, but this is the first year that the Centers for Disease Control has measured their use. 'The concern is that e-cigarette advertising is recruiting intermediate risk adolescents to nicotine use- kids who would not otherwise have started smoking,' said James Sargent, of Dartmouth Hitchcock's Norris Cotton Cancer Center in a paper published in the journal Pediatrics. The CDC study also revealed that about nine per cent of teenagers surveyed said they had tried hookahs. Tom Frieden, CDC director, remarked that the results are 'alarming' and 'shocking'. Around two million high school students admitted to buying vaporizers in 2014 - more than triple the 660,000 recorded the year before. It follows a government-funded study released in December which found similar trends, leading experts to warn of a potential 'epidemic of teen tobacco use'. Jerusalem (CNN)The Israeli military conducted airstrikes Sunday night in the area between Israel and Syria, targeting a group of militants allegedly trying to plant a bomb on the Israeli border. There are currently more than 400 brands of 'e-cigs' available in the US. Researchers have been critical of the fact that packaging and marketing of e-cigarettes is not regulated, and that manufacturers' opportunities to target adolescents are wide open, absent FDA regulation of these products. It was not immediately known to what militant group the men belonged. On the rise: Around two million high school students now admit to buying e-cigarettes. 'It is subjecting another generation of our children to an addictive substance.' The Golan is regarded internationally as occupied territory despite Israeli governmental control. E-cigs contain far fewer cancer-causing and other toxic substances than cigarettes, however their long-term effects on health and nicotine dependence are unknown. The popularity of e-cigarettes, which typically deliver nicotine, propylene glycol, glycerin and flavorings through inhaled vapor, has increased in the past five years. "A group of armed terrorists approached the border with an explosive device, which was intended to be detonated against IDF forces," the Israeli military said. But smoking of traditional cigarettes plummeted to about nine per cent. Israel seized the territory from Syria during the 1967 Israel-Arab war, and it was eventually annexed. Three of the alleged attackers were killed, Israeli media reported, citing IDF sources. The CDC report, released on Thursday, is based on a national survey of about 22,000 students at middle schools and high schools, both public and private. 'If this pattern of use is adopted by adolescents in the continental U.S., we could be in for an epidemic of teen tobacco use in this country that could greatly reduce the overall benefits to public health of e-cigarettes.' E-cigarettes typically deliver nicotine, propylene glycol, glycerin and flavorings through inhaled vapor. 'These are kids who might go on to smoke cigarettes, which are much better at delivering nicotine than e-cigarettes.
Aspect-based Summary	The Israeli military says the militants were trying to plant a bomb . The men crossed from Syria, Israel says . Two million high school students admitted to using e-cigarettes in 2014 . That is an increase of 13 per cent from the 660,000 recorded in 2013 . Traditional cigarette use has plummeted by 9 per cent, CDC study shows . Experts warn e-cigarette marketing is not regulated .
Source Article	Anyone who recognises the collection, or who has any information about where it may have come from, is asked to contact DS Lewis on 101. Kadyrov appeared to defend the suspect Zaur Dadayev by calling him a 'true patriot' and a 'deeply religious man'. Andrey Lugovoy (pictured), 48, was given a medal for 'services to the motherland' as the UK holds a public inquiry into the 2006 killing of Mr Litvinenko . 'We finished about seven in the morning. The Russians allege the West was complicit in the toppling of pro-Moscow Yanukovich so threatening Russia's national security. Alternatively, call Crimestoppers anonymously on 0800 555111. The £50,000 find was made in London Colney last month and detectives believe the bullion may have been stolen in a burglary. The items were mostly found individually wrapped in cellophane or were held in plastic containers. Andrey Lugovoy, 48, was given a medal for 'services to the motherland' as the UK holds a public inquiry into the 2006 killing of Mr Litvinenko. The box, containing the coins, doubloons and bullion, was discovered under a hedge in Hertfordshire last month . Vladimir Putin yesterday honoured the man Scotland Yard believes poisoned dissident Alexander Litvinenko with polonium in London. 'I invited the leaders of our special services and the defence ministry to the Kremlin and set them the task of saving the life of the president of Ukraine, who would simply have been liquidated,' said Putin. Kadyrov received his state award for 'work achievements, strenuous social activities and long conscientious service', but it comes amid claims that even some senior Russian officials are worried about the sway held by the Chechen. In a trailer for a new TV documentary, he admitted calling his security chiefs to the Kremlin for a secret meeting to order them to save the life of deposed Ukrainian president Viktor Yanukovich. Putin had blocked the extradition of Lugovoy, a former secret-service operative who is now an MP with the ultra-nationalist Liberal Democratic Party. Hidden treasure: This silver bullion was among a stash of valuable items handed into Hertfordshire Police . 'The items are very distinctive so we hope that someone might recognise them and that they can be returned.' He is chief suspect in the murder of former secret agent Mr Litvinenko, who from his death bed accused Putin of ordering his killing. Lugovoy holds the post of deputy chairman of the Russian parliament's security and anti-corruption committee. Also found in the stash, valued at £50,000, were a collection of gold and silver coins and doubloons . Opposition politician Ilya Yashin said Putin was sending a signal: 'These are my people, do not touch them.' Putin revealed yesterday that he held an all-night conclave of his defence and secret services cardinals ahead of his order last year to restore Crimea to Russia. Vladimir Putin honoured the man Scotland Yard believes poisoned dissident Alexander Litvinenko (pictured) with polonium in London . Police are searching for the owners of a collection of gold and silver bullion, coins and doubloons which were discovered under a hedge in Hertfordshire. The Russian president also gave the Order of Honour to Ramzan Kadyrov, the leader of Chechnya. Detective Sergeant Karen Lewis, from the St Albans Local Unit, said: 'Despite several enquiries, we have so far been unable to trace the owners of these items. The award came as Kadyrov admitted knowing the man who has confessed to killing Putin critic Boris Nemtsov in Moscow. When we were parting, I told all my colleagues, "We are forced to begin the work to bring Crimea back into Russia".'
Aspect-based Summary	Russia honours the man believed to have poisoned Alexander Litvinenko . Putin gave Andrey Lugovoy a medal for his 'services to the motherland' Lugovoy is believed to have poisoned dissident with polonium in London . Stash of treasure was found underneath hedge in Hertfordshire last month . Police believe the items were stolen in a burglary before being abandoned . So far, officers have been unable to locate the owner of £50,000 hoard .

Figure A2: Examples from the D-CnnDM, illustrating various aspects represented by different colors.

	Arc. Leng	Sum. Length	#Asp
D-CnnDM	11,264	76	12
D-WikiHow	2,040	20	16

Table B2: The thresholds for the source article length, single-aspect summary length, and the maximum aspect number for each sample.

#Asp in the datasets (12). For D-WikiHow, considering it follows a long-tail distribution, we set the threshold to 16 (approximately equal to the mean + 2 × std).

B.3 Prompts for GPT-3.5

The prompts employed for GPT experiments adhere to the following template: "You are a summarizer. Your task is to summarize sentences across multiple aspects or topics. The sentences are shuffled. Please generate multiple summaries, ensuring each summary pertains to a single aspect or topic. Limit each summary to one sentence, exclude the topic name, and restrict its length to fewer than N tokens. Separate each summary with [SEP]". Here, N represents the output length constraint. For zero-shot inference, the prompt is augmented with the phrase "There should be no more than M topics

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Source Article	(It is not recommended for you to purposely arrive late at places.) If you already have dark hair, that's great! Be adventurous and daring! They're cheap and look kind of real.. If you can, try to craft a blue garter out of plastic to wear over the skirt. Due a certain malfunction of hers, she tends to run late a lot. A black pencil skirt is exactly what she wears, so go with that. (Nothing too crazy, unless you want to kill yourself.) For her rocket boots, try a pair of high heeled ones.. For the highlights though, if you don't want to dye your hair, try to buy some clip-ons. Rebecca is into the steampunk look, more or less. Her favorite color is copper, but she also tends to wear a lot of blue. In order to gain her look, wear a blue tank top, with maybe a black cardigan jacket over it. Don't be afraid to try out a new stunt! Rebecca is a daredevil, but very kind and caring, always trying to please others. Rebecca has black curly hair, with blue highlights. Rebecca is very limited on her makeup, but try for lavender eyeshadow and a light copper, almost like a caramel skin tone color, for the lipstick..
Aspect-based Summary	Get her attitude Dress like her. Makeup. Hair.

Source Article	The menu's icon looks like three horizontal lines. To ensure complete erasure of your online activity, it is recommended that you select these boxes as well.. These options will delete things other than your browsing history, such as your saved passwords, recent searches, and personal information. This will prompt a window to appear from which you will select the online activity that you wish to clear. Once you have specified what you want deleted, click on the button at the bottom of the window titled "Clear Browsing Data." You can do this by going to "History" and then "History" again in Chrome and simply "History" in Firefox.. If you wish to delete all of your internet history, select "The Beginning of Time" in Chrome or "Everything" in Firefox. Other options you may check include "Form and Search History," "Cookies," "Active Logins," and "Cache." In Firefox, this will be titled "Clear Browsing Data." After you open your browser, click on the menu in the upper right-hand corner. Your online activity should now be cleared.. From the dropdown menu, select how far back in time you would like to clear.
Aspect-based Summary	Open the menu. Go to your history. Select "Clear Browsing Data." Select what you wish to delete. Check the box entitled "Browsing History." Select "Clear Browsing Data."

Figure A3: Examples from the D-WikiHow, illustrating various aspects represented by different colors.

or aspects” serving to restrict the total number of aspects or topics considered. In this context, M denotes the maximum allowable count of topics or aspects.

B.4 BERTopic Hyperparameter Tuning

For the baselines, we performed a grid search for tuning the BERTopic model hyperparameters. The hyperparameters tuned for the BERTopic include “n_neighbours”, “n_component”, and “min_dist” which control the cluster size and the samples within a cluster. We performed BERTopic clustering on each sample of the validation data and selected the combination of hyperparameters that minimized the absolute difference between the generated and reference aspect numbers.

B.5 Hyperparameters and Random Seeds

For our experiments, we used three random seeds (0, 10, and 42) for the complete dataset experiments. We used the Hugging Face implementation for fine-tuning the language model with a batch size of 4 due to GPU memory limitations. The training epoch was set to 10 with an early stop, and all other training process hyperparameters were set to the default values provided by the package. We also used DeepSpeed to reduce memory requirements during the fine-tuning process. The specific DeepSpeed configuration will be provided along with our code.

C Human Annotation

The human annotation process is detailed in Figure C4, outlining a structured approach for annotators. They are instructed to thoroughly review the source article and its ground truth summary to: (1) Assess the ground truth based on five criteria: *Coherence*, *Consistency*, *Fluency*, *Relevance*, and *Aspect Quality*; (2) Evaluate generated summaries against these criteria, using the ground truth for reference; (3) Rank the summaries according to their overall effectiveness. All annotators possess at least a bachelor’s degree and are proficient in English. They are compensated between \$10 to \$15 per hour for their contributions.

D Examples of Summaries

D.1 Examples of Main Results

Figure D5 presents an illustrative example featuring the source article, reference summaries, and summaries generated by all baselines. The source article addresses the topic of sending a friend invitation on Facebook. We have pre-aligned the reference and generated summaries for ease of comparison. The presence of empty quotes (“”) signifies the absence of a corresponding generated summary for a given reference summary. Notably, *Prompting* generates 6 aspect-based summaries while the other two only generate one aspect-based summary with information missing. The difference in aspect discovery preference is in alignment with what we observe in other experiments.

Please read the instructions clearly before starting the task.

Definitions

Relevance:
The rating measures how well the summary captures the key points of the article.
Consider whether the all and only the important aspects are contained in the summary.

Consistency:
This rating measures whether the facts in the summary are consistent with those in the original article.
Assess whether the summary accurately reproduces all facts and does not include untrue information.

Fluency:
This rating assesses the quality of individual sentences. Are they well-written and grammatically correct?
Focus on the quality of individual sentences.

Coherence:
This rating evaluates the collective quality of all sentences. Do they fit together and sound natural?
Consider the quality of the summary as a whole.

Aspect Quality:
This rating measures the aspect-level quality of different documents or aspects in one summary. Do all aspect-based summaries distinctly represented and centrally focused within its respective summary?
Consider all documents or topics in one summary collectively.

Rating the Reference Rating the Summaries Ranking the Summaries

Article

Reference

Relevance	1	2	3	4	5
Consistency	1	2	3	4	5
Fluency	1	2	3	4	5
Coherency	1	2	3	4	5
Aspect Quality	1	2	3	4	5

Rating the Reference Rating the Summaries Ranking the Summaries

Article

Reference

Summary A

Relevance	1	2	3	4	5
Consistency	1	2	3	4	5
Fluency	1	2	3	4	5
Coherency	1	2	3	4	5
Aspect Quality	1	2	3	4	5

Summary B

Relevance	1	2	3	4	5
Consistency	1	2	3	4	5
Fluency	1	2	3	4	5
Coherency	1	2	3	4	5
Aspect Quality	1	2	3	4	5

Summary C

Relevance	1	2	3	4	5
Consistency	1	2	3	4	5
Fluency	1	2	3	4	5
Coherency	1	2	3	4	5
Aspect Quality	1	2	3	4	5

Rating the Reference Rating the Summaries Ranking the Summaries

Reference

Summary A

Summary B

Summary C

Summary A:

Summary B:

Summary C:

Figure C4: Example of the human annotation interface

Source Article	"Once the reset process is complete, your phone will be formatted as it was when it left the factory. It's often a gear-shaped icon (⚙️) or an icon containing a series of slider bars.. It's in the "Personal" section of the menu.. On Samsung devices, first tap General management and then tap Reset.. On Samsung devices the option will say Reset Device.. You may be asked to enter your device's passcode depending on your security settings.."
Reference	"Open your device's Settings. " "Scroll down and tap Backup & reset. " "Tap Reset Phone. "
Keywords	"Open the Settings app." "" ""
Cluster	"" "" "Tap Reset Device."
GPT-3.5	"You might need to enter your device's passcode depending on your security settings." "For Samsung devices, go to General management and then tap Reset." "On Samsung devices, the option will be labeled Reset Device." "The reset icon is usually a gear-shaped or slider bars icon." "Find the reset option in the "Personal" section of the menu." "Your phone will be reset to its factory settings after the reset process"

Figure D5: An example of the source article, reference summaries, and generated summaries by baselines. Empty quotes (“”) indicate missing generated summaries.

D.2 Examples of Fine-tuned GPT-3.5

Figure D6 presents an illustrative example featuring the source article, reference summaries, and summaries generated by *Prompting* with the best performance of few-shot in-context learning and fine-tuning. We can observe that the generated summaries of *Prompting* are much better with few-shot inference/fine-tuning. However, we can also observe that both methods introduce extraneous information, potentially leading to hallucinations.

Source Article	"Once the reset process is complete, your phone will be formatted as it was when it left the factory. It's often a gear-shaped icon (⚙️) or an icon containing a series of slider bars.. It's in the "Personal" section of the menu.. On Samsung devices, first tap General management and then tap Reset.. On Samsung devices the option will say Reset Device.. You may be asked to enter your device's passcode depending on your security settings.."
Reference	"Open your device's Settings. " "Scroll down and tap Backup & reset. " "Tap Reset Phone. "
Zero-shot	"You might need to enter your device's passcode depending on your security settings." "For Samsung devices, go to General management and then tap Reset." "On Samsung devices, the option will be labeled Reset Device." "The reset icon is usually a gear-shaped or slider bars icon." "Find the reset option in the "Personal" section of the menu." "Your phone will be reset to its factory settings after the reset process"
6-shot-inference	"Access the settings menu on your device. " "Look for the "Reset" option. " "Enter your device's passcode if prompted. " "Select the option to reset your device. " "Follow the on-screen instructions to complete the reset process. "
100-sample Fine-tuning	"Open your phone's Settings app. " "Scroll down and tap on Backup and reset. " "Tap on Factory data reset. " "Tap on Reset phone. "

Figure D6: Example of the source article, reference summaries, and *Prompting* generated summaries with 6-shot inference and 100 samples fine-tuning.